



Dear Valued Consumer,

We are happy to announce that Oxford County Mental Health Services (OCMHS) will become a department under Community Concepts, Inc. (CCI) starting October 1, 2024. CCI is a non-profit community action agency that has provided a variety of housing, economic development, and social services for the communities of Oxford, Androscoggin, and Franklin counties since 1965. The goal of this merger is to enhance and expand services to individuals and families living in our communities.

To meet our goal of enhancing and expanding services, we will be moving our Norway Office on October 1, 2024, to:

17 Market Square
South Paris, ME 04281

Our new office is 2 miles away from our current office, please reach out to your provider for support around transportation.

We recognize that change can be hard, however there are several things that will not change:

- You will continue to work with the same providers in our organization you have in the past. All of our staff are being retained in their current roles.
- The cost of services will not change. We will continue to accept the same insurances and utilize the same sliding scale fee.
- The services we are currently providing will continue to be offered.
- Clients served by the Department of OCMHS will continue to be our primary concern. We will continue to provide the highest quality and professional comprehensive services and be available to meet client needs. Clients will continue to play a central role in determining their own treatment. Client's personal growth, health, welfare, and safety will remain the first consideration for staff. Individuals under our care will be responded to promptly in a positive, holistic, goal-oriented approach.

We hope that we can continue to be your provider of choice during this transition. If you would like to explore other agencies that provide the same services in your community, we will provide you with a list. With your written consent we will make referrals on your behalf.

We are here to support you during this transition. Please visit us on <https://ccimaine.org/>, contact us by email info@ocmhs.org, or call us (207)364-3549.

Sincerely,

Oxford County Mental Health Services